

Professional Summary

Leader of distributed agile software engineering teams, having over 13 years of experience in information technology. Experienced in delivering scalable, high-availability, enterprise-ready SaaS web applications. Passionate about developing excellent people, implementing efficient processes, and delivering exceptional products.

Professional Experience

Director of Software Engineering **02/2016 – Present**

AppointmentPlus, Scottsdale, AZ, US

Technologies: LAMP (PHP7, Laravel, MariaDB), Angular, ReactJS, C#.Net, IOS, Android, Bash, Git, Memcache, REST API, Jira, Zuora, Zendesk

- Maintained sole ownership of distributed agile software engineering teams, comprised of 2 managers, 25+ engineers in 3 countries, utilizing LAMP, iOS, Android, and Windows technologies for developing 10+ core products
- Created “Power I’s” people management framework and “Introduction to Inspiration” leadership growth model designed to inspire individuals and encourage “bottom up” innovation
- Developed product strategy and project plan for development of next generation versions of flagship products, utilizing latest LAMP and Javascript platforms
- Participated in executive leadership meetings, contributing to definition of company vision and strategy and development of product roadmap
- Defined and implemented framework for capitalization of software development hours and amortization of software development costs

Software Development Manager **07/2012 – 01/2016**

AppointmentPlus, Scottsdale, AZ, US

Technologies: LAMP, Angular, ReactJS, jQuery, Subversion, Memcache, REST API, Jenkins, Jira, Rally, Zuora, Zendesk

- Maintained oversight of software development activities for Product Development and Professional Services
- Managed 15+ developers across 3 distributed teams in the US, Mexico, and India in development of new features, custom enterprise modifications, and software maintenance
- Implemented Scrum and Kanban Agile methodologies across Development and Quality Assurance teams to align with business needs
- Implemented policies and procedures for development, code management, peer code reviews, product versioning and release strategies
- Developed “Outside the Curly Braces” professional development program aimed at developing the soft skills of software developers

Interim Enterprise Solutions Engineer **01/2014 - 01/2015**

AppointmentPlus, Scottsdale, AZ, US

- Engaged in requirements and design discussions with enterprise level clients to design and implement modifications generating \$250K in revenue
- Worked directly with key decision makers in Fortune 500 companies to gather requirements, design candidate solutions, deliver SOWs, develop and implement applications and provide ongoing enterprise level support
- Key clients include: City of New York, Bridgestone Retail Operations, Anheuser-Busch, Concentra, Unum, Exos (Athlete’s Performance)

Lead Software Developer **06/2010 - 06/2012**

AppointmentPlus, Scottsdale, AZ, US

Technologies: LAMP, jQuery, Subversion, Memcache, REST API

- Developed REST API, consumed by enterprise clients generating 28M requests/month
- Designed and implemented application’s first major redesign for administrative interface
- Developed utilities to automate client conversion and implementation tasks
- Participated in all phases of planning, developing, testing and implementing new product features

Senior Applications Systems Analyst

06/2008 - 05/2010

The University of Arizona College of Medicine – Phoenix, Phoenix, AZ, US

Technologies: LAMP, IIS 6, jQuery, Sencha, ColdFusion, Subversion

- Supported the software development needs of campus as the sole applications systems analyst; collaborated with developers at Tucson campus for college-wide projects
- Developed new web applications as needed to support, improve, or replace administrative processes
- Managed all phases of each project from initiation through requirements analysis, development, testing, and revision
- Participated in faculty development sessions, training faculty in various areas of educational technology

Freelance / Self-Employed Web Developer

01/2003 - 05/2010

NTB Web Solutions, Chicago, IL, US/Phoenix, AZ, US

Information Services Workstation Specialist (Tier 3)

01/2004 - 06/2008

Saint Xavier University, Chicago, IL, US

Interim Helpdesk Supervisor

05/2006 - 08/2006

Saint Xavier University, Chicago, IL, US

Education

Saint Xavier University, Chicago, IL

Bachelor of Science in Computer Science

Presentations

Desert Code Camp 2017.1

10/2017

- Progressing as a Software Developer
- Succeeding as a New Leader in Technology

Professional Development/Continuing Education

Communicating across Cultures (lynda.com)	02/2016
Learning from Failure (lynda.com)	02/2016
Embracing Change (lynda.com)	02/2016
Influencing Others (lynda.com, 1.25 PDUs)	12/2015
Leading with Emotional Intelligence (lynda.com, 1.75 PMI PDUs)	02/2015
Up and Running with Amazon Web Services (lynda.com)	02/2015
Amazon Web Services Essential Training (lynda.com)	02/2015
Up and Running with Python (lynda.com)	02/2015
Agile Project Management (lynda.com)	02/2015
Executive Leadership Fundamentals (lynda.com, 1.5 PMI PDUs)	02/2015
Object-Oriented Programming with PHP (lynda.com)	02/2015
C# Essential Training (lynda.com)	01/2015
Up and Running with C# (lynda.com)	01/2015
Up and Running with AngularJS (lynda.com)	01/2015
Up and Running with CentOS Linux (lynda.com)	01/2015
PMI Certified Agile Practitioner Prep	07/2013
Managing Multiple Priorities & Projects	11/2012
Communicating With Tact & Skill for Managers & Supervisors	09/2012
Management Skills for First-Time Supervisors	09/2012
Excelling as a Manager or Supervisor	06/2012